

Girl Scouts of Southwest Texas (GSSWT) – Support Teams

GSSWT has realigned teams to better serve girls, volunteers, parents and the community during their Girl Scout journey. Please review the responsibilities of each team as they work together to serve you better. It all begins with...

Customer Care

Start here. If you are just starting your Girl Scouting adventure or have been with our council for years, Customer Care is your “go to” team. If we don’t know the answer, you can bet we will find it for you. We love talking with you whether it is over the phone, through email or in person. Call us at (210) 349-2404, press 0 or send us an email at customercare@girlscouts-swtx.org. We love getting to know you personally, so please feel free to visit us at the Sally Cheever Girl Scout Center, 811 N Coker Road, San Antonio, TX. We’ll be here to help you!

Girl Scout Shop

We think of the Girl Scout shop as more than a place to get your Girl Scout gear. Not only can you find all the necessary components for your Girl Scout or troop, we also provide fun patches for girls to remember their experiences, boutique items for those Cookie Credits and Nut Bucks, cookie selling material, camp gear, Girl Scout apparel and accessories and more!

Product Program (Cookie & Fall Product – nuts, candy and magazines)

Girl Scouts and Cookies go together, like, well, Girl Scouts and Cookies. Our Product Program team works all year on the Cookie and Fall Product Programs (nuts, candy and magazines) so girls can have amazing experiences and earn proceeds for great adventures in Girl Scouting. And when it comes to product program, our girls mean business.

Recruitment Specialist

Do you want to be a Girl Scout? Are you a girl in Kindergarten – 12th grade? Or maybe you want to be one of our awesome adult volunteers? The Recruitment Team can help you get started. The team works in partnership with community Girl Scout volunteers to set up and facilitate new member events throughout the year.

Membership Enrollment

Ready to join? Still have some questions about membership registration? The Membership Enrollment Team works with customers on membership enrollment, troop placement and volunteer onboarding. This team keeps the Troop Opportunity Catalog up-to-date so that new members can easily find a Girl Scout opportunity that fits their schedule. The team’s goal is to ensure a smooth enrollment process to the Girl Scout program.

Troop Support Specialists

Troop Support Specialists work with new and experienced troop volunteers. This energetic team will reach out and introduce the great tools available to help leaders navigate the Girl Scout year. The Volunteer Toolkit is sure to be the leaders’ best new friend and Troop Support specialists will be your resident experts. They are ready to talk to you about activities, answer questions or tackle issues you’re facing. Stop by and visit Troop Support in the Resource Center where you will also find many resources to assist you in providing the Girl Scout.

Program Support Specialists

In Girl Scouts, we encourage girls to follow the fun. Program Support Specialists are here to help you and your troop navigate through the sea of opportunities at every level to find the perfect options for your Girl Scouts. This might include traveling, zip lining, earning your Bronze, Silver or Gold awards or learning about STEM. Your imagination is the limit. GSSWT program staff offer your girls amazing opportunities and are here to support and help you plan your next great amazing adventure.

Volunteer Support Specialists

Volunteer Support Specialists are committed to helping make your volunteer experience in Girl Scouting a great one. We are supporting your community teams and work directly with the community chairs. Safety of girls is our first priority and creating learning opportunities is our focus. Let us know if there is a topic you are interested in learning more about. We recognize the value of our volunteers and are here to help you to recognize outstanding volunteers. Your Volunteer Support Specialists are ready to help you.

Community Partners

As we move at the speed of girls, it is critical to keep in mind who is there to support girls when they need it – their family and community. In the Community Partners Department, we help support the girls and families through cultivating relationships with local businesses, helping those in need through Daisy's Closet & Cupboard, and providing resource rich programs to Girl Scouts. We prepare family kits, collaborate with groups, deliver programs to schools and host monthly community and adult engagement events at the Westside Girl Scout Leadership Center.

Outdoor Experience

Who makes the wonders of camp come alive for our girls? It's our Outdoor Experience staff. They've got an amazing knack – and a real passion – for teaching girls all about the outdoors. Know what else is great? They provide opportunities at camp all year. Property staff, like our super hero camp rangers, work tirelessly to keep our beautiful camp ready – and safe – for year-round adventures.

Business Operations

Business operations works in the background providing day-to-day support and solutions for the council's properties, business support, IT and data management. We're the first face you see when entering our leadership centers. Need help in reserving a conference room? This is the team to call. Staff looks to this department for needs in property maintenance, IT solutions, data reports and general office needs.

Communications

Who publishes our newsletters and social media posts, gets the word out about the Cookie Program and shouts from the rooftops about the fantastic things girls do in Girl Scouts? The Development and Communications team. Have a photo or story to share? Be sure to connect with them. They want to hear from you!

Fund Development

It's super important to tell community groups, foundations and organizations about how girls change the world through Girl Scouting. The Fund Development department does just that. They meet with organizations and individuals, organize events and think up new ways for the community to invest in our organization and our girls' futures.

Finance & Human Resources (HR)

The behind-the-scenes work of these teams keep everything moving. Our Finance department isn't just about numbers – although they love them. They connect troop banking, online program registration and the Cookie and Fall Product Programs together. And besides the day-to-day work the HR department does with GSSWT staff, they have a huge role in making sure our camps are staffed and ready for our girls.

Executive Team

Our Executive Team is the primary leadership team for GSSWT. They work together to set strategic direction for staff based on what our volunteers and girls need. They also work with our volunteer Board of Directors.

Girl Scouts of Southwest Texas
Org. Chart with CEI Alignment

