

What About Cheddar Up?

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What is Cheddar Up?

Cheddar Up is a third-party settlement organization (TSO) that offers collection of information as well as collection of money.

Cheddar Up has partnered with Girl Scouts of Southwest Texas to offer their top-tier "Teams" plan (normally priced at \$35 per month) at NO CHARGE to GSSWT troops and groups.

Use this link or scan this code to see a short demonstration video:

https://www.cheddarup.com/demo/#

NOTE: Do not use the "Sign Up" button on the demo page!!



What are the advantages of Cheddar Up?

- Tracking, reporting and features made for groups.

 No more spreadsheets and no more money coming at you from every direction.
- Friction-free payment

 Anyone can pay without having to download an app or create an account.
- Create your own custom collection Maximum flexibility allows you to collect for anything: dues and fees, questions and forms, sign-ups, waivers, mobile ticketing and more! Capture related information alongside payments.
- Customizable templates Choose from a variety of scout-themed templates, or create your own!
- Comprehensive online support Demos, Knowledge Center, Learning Sessions, Guides, Live Chat (9 a.m. – 6 p.m. Central Time)
- Easy account hand-off
 Easily transfer your account and collecting history to the next in line.

Cheddar Up vs. Digital Cookie

Cheddar Up is <u>NOT</u> intended to replace Digital Cookie.

- Troops/girls should continue to use M2 during the Fall Product Program and Digital Cookie during the cookie program, whenever possible, for your product payment.
- Troops will be responsible for paying all processing fees for Product Program transactions. Troops cannot pass Cheddar Up processing fees onto customers.
- Parents who make Product Program payments through Cheddar Up must include additional funds to cover processing fees, in addition to the amount owed to the troop.
- If you have been using "Square" for product program credit card transactions, you should discontinue "Square" and use Cheddar Up.
- For information on purchasing a card reader, please send your request to customercare@girlscouts-swtx.org

Cheddar Up vs. Rallyhood

Cheddar Up is <u>NOT</u> intended to replace Rallyhood.

You can still use *Rallyhood* as a communications hub for troops/groups/Communities.

If you have been using "Stripe" on Rallyhood to collect money, you should discontinue "Stripe" and register with Cheddar Up.

Transaction Fees

- Credit Cards: 3.59% + \$0.59
- e-Check: \$0.95 flat fee
- By default, payer pays the transactional convenience fee, however, you have the option to absorb the fee on your end, if you wish.

NOTE: If using Cheddar Up during a Product Program, the troop MUST absorb the transaction fee.

Important Things to Know

- Only *one* sign-up per troop or Community
- Troop/Community administrator will add users after account is established
- Use the GSSWT tax ID number as your EIN (tax ID is found on your GSSWT Tax Exempt form)
- Create a unique Cheddar Up account for each troop/group that you manage, to keep all finances and tracking separate. You will need a unique email address for each of your Cheddar Up accounts.

Use this sign-up link to create your account:

https://my.cheddarup.com/orgs/gsswtx/signup

How to Register for Cheddar Up

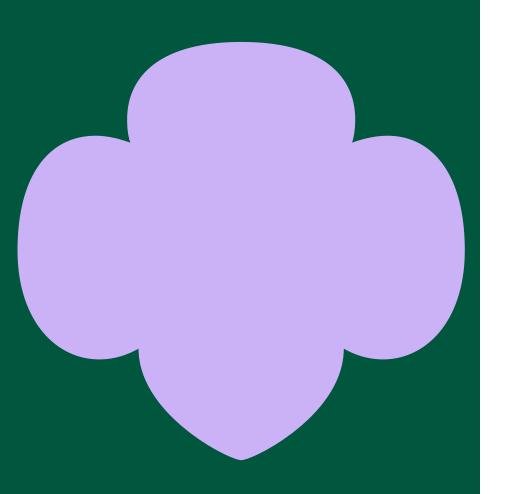


OR



Be sure the letters "gsswtx" are included in the URL, and that you see the GSSWT service mark (logo) on your landing page.

Remember, if you don't register through GSSWT, you will not be receiving the "Team"-level service.



Congratulations!



You're ready to start collecting on Cheddar Up!